Support and Help Site - EMDESK

Project Forums

Under the *Forum* tab accessible through *Collaboration* on the bottom left of every screen, an internal project forum is available for all project users. You are able to start a new discussion or post replies on other threads.

All available discussion threads are listed on the left side panel. You can use the drop-down menu *Sort by* to sort the threads by *Date Descending* or *Date Ascending*.

Reply to a Thread or a Post

Click on one of the available discussion threads. The discussion with the thread and already sent replies will appear in the main area. To post a reply to the thread, click on and the reply form appears. To post a reply to a post, click and the reply form appears. Type in your reply before clicking the sum button to submit the post.

Create a New Thread

By clicking on the New Topic button, a new form will appear. In the New Topic form you can type in the headline and thread description. To submit, click the Post button or to cancel the procedure click Close new Thread Form.

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